





Operating Department Practitioner



Level 6 Apprenticeship Toolkit- South East



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With thanks to

Purpose

Aimed at NHS organisations, apprenticeship leads, theatre practice educators and leaders, those involved with supporting apprentices.

To support the development and growth of existing and future support workers within the operating department environment.

To facilitate closer working relationships between Higher Education Institutes (HEIs) and NHS organisations supporting ODP apprenticeships.

To signpost organisations and apprentices to available support within local organisations and HEIs.

To provide examples of processes in place across the region to utilise and build upon where relevant.

N.B. Resources and external links are for suggestion only and do not have to be used over effective tools you may already have in place

Context

Current National data illustrates that the Operating Department Practitioner (ODP) workforce has a regionally and nationally challenged supply forecast, which suggests the supply will be unable to meet both current and future demand. These pressures have increased with the added elective recovery and clinical pressures the NHS in England currently faces.

Workforce challenges are being addressed and are further complicated by:

- · Limited public awareness of ODP role
- · Lack of visibility of the skillsets
- Inaccurate data on electronic staff record (ESR) for effective workforce planning
- Lack of profession specific leadership opportunities and career progression potentially impacting retention
- High competition for placement capacity
- High pre-reg attrition rates

Apprenticeships are key to growing the workforce from within. They provide an effective way of addressing workforce challenges and securing a supply line for your organisation

Co-produced and designed

This toolkit is a product of the 'Support Worker and Apprenticeship Task and Finish' group within the SE ODP workforce programme, led by Health Education England South East.

It has been collaboratively designed following a scoping activity whereby NHS organisations supporting, or wishing to support, ODP apprenticeships indicated what information they would like to further enable them.

The Task and Finish group was made up of colleagues from across the SE region with representation from the Health Education England (HEE) AHP team, Talent for Care (TfC) team, AHP faculties, HEI course leaders, ODPs (in a variety of roles), Theatre leaders and support workers.



Apprenticeship benefits

Retention of existing staff-develop skills and competence to meet service needs and create career pathways Standardise roles and support development of new roles Potential to support opportunities for rotations and flexible workers Attract new talent and support engagement with local community, schools and colleges - marketing apprenticeships and future employment opportunity Work-based study and activity to develop key knowledge, skills and behaviours Combines theoretical knowledge and competency based assessment - combining on and off the job learning

Intentions

The next section of the toolkit looks to:

- Provide working examples of business case, job descriptions and placement management resources
- Increase understanding of the HEI process and requirements
- Develop effective recruitment and onboarding processes of apprentices
- Develop placement and apprenticeship planning
- Raise awareness of the support available and how to raise concerns
- Provide step by step guidance and guidance against HEI timelines

There are links to external resources throughout this toolkit

Getting started

If you are planning to start ODP apprenticeships or increase the number of apprentices, you will likely need to write a business case.

Your organisation will have a process to write and submit a business case, ensure you follow local process and policy.

It is important to engage with all stakeholders and work closely with your Operational Lead. Stakeholders may include (not exhaustive):

- Apprenticeship/Education leads
- Divisional Nursing colleagues
- Chief AHP
- Practice Educators
- Theatre workforce
- Finance
- Business intelligence
- HEIs (if appropriate)

Example business case used in South East:

Business Case (downloadable)

This has been anonymised.

Employer guidance- Part 1



Information Sessions/Advice & Guidance

- Can be delivered throughout the year – be aware of timeframes to start application process
- Promote roles internally via career conversations, supervision, Trust intranet & networks
- Ensure aligned with workplace priorities
- Promote externally via career ambassadors, schools & NHS jobs



Recruitment

Internal – Expressions of interest, clear information about expectations of role

Expression of interest form (downloadable)

 External – Job description and person specification required, liaise with HR, ensure adequate timescales



Eligibility Checks

- Internal map qualifications and experience with entry requirements, contracted to work minimum of 30 hours (apprenticeship funding requirements)
- Internal and external candidates will need robust qualification, residency and apprenticeship eligibility checks



Entry Level Study

 All candidates to complete Basic & Key Skills builder (bksb) tests

Eligibility bskb for NHS & Social Care workers

- If interested candidates do not have GCSE Maths & English grades A*-C/9-4 encourage registration on relevant courses
- Align with application timelines for current or future academic years where possible

Employer guidance- Part 2

Trust apprenticeship Interviews



Ensure robust and competitive interview process and awareness of demands of role

HEI can support interview panel

Notify university of successful candidates with contact details within allocated timeframe Candidate HEI Application



Complete any employee related University requirements

Support candidate application if required within allocated timeframe University Interviews



Support candidate with interview practice

Liaise with
university for any
specific
requirements
(such as
functional skills
test)

Interview outcome & compliance contracts



University notify candidates of interview outcome

Successful applicants & employers to sign apprenticeship agreement & compliance contract within allocated timeframe

Enrolment & Induction



Support completion of enrolment

Provide robust induction into new role within department

Ensure receipt of induction information & attendance of induction session

Timelines to support apprentice readiness and applications

September to December



HEI delivers information sessions, advice & guidelines

Ensure attendance for potential candidates

Operating
department
practitioner | Health
Careers

MOOC



Recruitment
Internal –Expressions of
Interest
External – Job

specification liaise with HR

A day in the life of an operating department practitioner – YouTube

description/ Personal

HEE ODP video



Applicants eligibility checks:

- Qualifications
- Residency
- Contracted hours

If ineligible establish plan to ensure compliance for next round



Support/encourage study for entry level qualifications

- Functional skills
- Care Certificate

bksb for NHS and Social Care workers bksb

Apprentice - HASO (skillsforhealth.org.u k)

January to June/July

January



Trust interviews to select candidates

Selection forwarded to HFI

HEI sends application timeframe & compliance checklist to candidates

Candidates register and apply on relevant application platform

February



Support
Candidates to complete application

Utilise this time to complete anything outstanding such as mandatory training, functional skills and practicing for interview

June



University Interviews June/July



University notifies candidates of interview outcome

Successful applicants and employers sign Apprenticeship agreement & Compliance contract within allocated timeframe

Support completion of enrolment

Application responsibilities

Employer HEI Signs contract issued by employer and Completes relevant paperwork for procurement and contract for HEI services, in Salisbury for services conjunction with Salisbury Procurement team this will be completed by apprentice lead in Supports staff member to make HEI your organisation. application. Supports staff member to make HEI Reviews and approves apprentice details on application. DAS and requests payment for academic fees from employer account, via DAS Adds apprentice details to ESFA Digital Apprenticeship Service (DAS) account Sets up student on university E-Portfolio (apprentice lead) system and give overview and access to emplover Payments sent to HEI via DAS (apprentice lead) Sets up quarterly tripartite review meetings between HEI, employer and apprentice. Ongoing academic and pastoral support given to apprentice. Ongoing academic and pastoral support given to apprentice.

Supporting your apprentices

Induction and operational management

The Induction Process: All students should be provided with an induction booklet to orientate them to their place of work detailing day to day processes. For services this will include work locations, teams, uniform, booking annual leave and how to ask for help. Each organisation will have a unique induction process.

Link apprentices with Apprenticeship Leads for organisation

(downloadable)
The education provider will also provide an induction – this is an example:

Welcome: your apprenticeship journey (BNU)

<u>Theatre Etiquette guide</u> (downloadable)

Induction Template

9 things employers need to know about apprenticeships - DAS Law

Off the job training (20%):

Coaching and Mentoring:

Off-the-job training and apprenticeships (skillsforcare.org.uk)

education provider. Below are links to the CODP and NMC guidance.

<u>Coaching and Mentoring – Leadership Academy</u>

Practice Educator training: Practice educators may be expected to complete training in addition to Practice Education training with the HEI, this will be available from the

Practice based learning- free (learninghub.nhs.uk)

Standards for Supporting Pre-Registration ODP Education in Practice Placements- College of ODPs

NMC Standards for education and training: standards for student supervision and assessment

Tripartite meetings:

These are meetings between the apprentice, the employer and a member of the University to review progress enable opportunity to raise any issues or concerns from any party. Tripartite meetings should happen 4 times a year, in line with funding rules.

End Point Assessment:

Is now intergraded and the apprentice must have completed and achieved gateway requirements. If they were also undertaking Level 2 English and Maths, this must also be completed.

The intergraded EPA is assessed on a pass/fail via the University Examination Board process.

Supporting your apprentices

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Placements				Pastoral care

Placements are often a leading cause of anxiety. Early planning and communication can improve experiences for you and your apprentices.

Provide details of employee support lines such as Employee assistance programmes

Planning placements examples: These workbooks are examples of placement

management within two South East organisations.

They can be downloaded and amended for use.

Template 1 **Template 2**

It is vital you, your apprentice and organisation know how to raise concerns about their apprenticeship. The following are sources for escalation:

Locally- use the local escalation processes. You can also signpost to the corporate education team and freedom to speak up guardians.

HEE- Escalating concerns

Office for Students **CODP** Professional body **HCPC-** Governing body

Quality

Through union, if members.

Welcome to the Health Libraries Network (ksslibraries.nhs.uk)

organisation.

(bucks.ac.uk)

Learning Skills Hub

NHS England » Supporting our staff to help money go further Who Can Use Our NHS Discounts? - Health Service Discounts

https://www.canterbury.ac.uk/learning-skills-hub

Student Support, Health and Wellbeing:

https://cccu.canterbury.ac.uk/student-support-health-and-

Signpost to AHP Faculty for appropriate peer support

Students will need access to library facilities if they are

Student Learning and Achievement | Buckinghamshire New University

available, ensure you signpost them within your

wellbeing/student-support-health-and-wellbeing.aspx

Headspace: Meditation and Sleep Made Simple

Learning and financial support

NHS Health at Work Network https://www.nhshealthatwork.co.uk

https://www.headspace.com

networks

HEIs currently providing ODP apprenticeship courses

Anglia Ruskin University

Birmingham City University

Buckinghamshire New University

Canterbury Christ Church University

Coventry University

Edge Hill University

London South Bank University

Northumbria University Newcastle

Sheffield Hallam University

Staffordshire University

Teesside University

The University of West London

University of Bolton

University of Central Lancashire

University of Derby

University of Gloucestershire

University of Greenwich

University of Huddersfield

Clicking on the link will take you to the HEI apprenticeship landing page

Thank you...

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