**Model for supervision of PSW (Wessex)  case managers**

**Peer supervision in trios monthly**

Meet within the usual limits of confidentiality.

To have an opportunity to share the stresses of working as a case manager and to get support from peers.

To discuss cases and ongoing straightforward management of them, including when to refer to SSG.

To safety check that correct procedures are being followed.

To decide when to escalate and how this will be handled.

To share learning and good practice.

**Peer supervision every two months**

More formal arrangement to share learning from cases.

Please notify facilitator before the meeting of the intention to discuss a case, using initials and case number as identifiers. Details of case to be anonymised as much as possible and the focus of discussion kept primarily to the sharing of learning from it.

Not to be used as a forum to discuss whether escalation is appropriate, though can be used to share experience from these more complex cases.

Opportunity to share updates about any changes in the PSW.

**Escalation/Discussion with AD/deputy**

Cases that are complex including those that involve sharing of information with senior educators and any that are deemed particularly high risk to any party

November 2021

AC/JC