

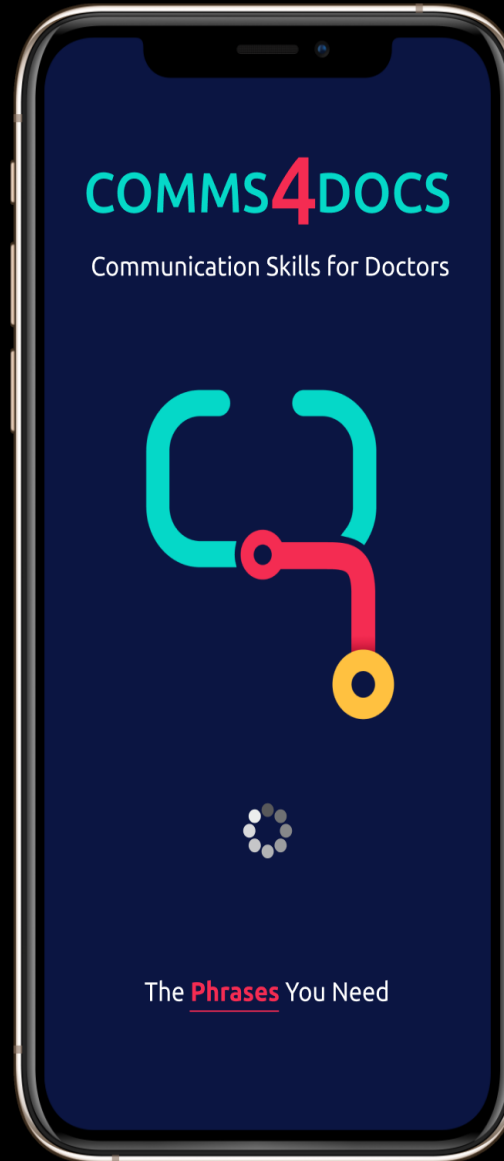
"Nobody tells you how to say it!"
~ International Doctor, 2019

400+ phrases...
Read and listen...
Conversations in context...

The **COMMS4DOCS** App provides you with a library of phrases to enhance your interactions with: patients; relatives; colleagues and teams.

It can:
Boost your exam performance;
Sharpen up your daily interactions;
Get you to the next step up.

The **COMMS4DOCS** App shows you how to say it! Each category leads you onto the phrases you need.....



The categories include:

- | | |
|--|--|
| Structuring a consultation | Presenting a case |
| Data gathering | Checking the next steps |
| Demonstrating empathy | Handling complaints |
| Exploring ideas, concerns & expectations | Formal presentations & questions |
| Establishing rapport | Structuring a handover |
| Asking about pain | Prioritising information |
| Acknowledging cues | Asking for help |
| Responding to anger | Saying, 'I'm not sure'. |
| Demonstrating active listening | Conveying urgency |
| Describing procedures/conditions | Supporting & empowering |
| Explaining next steps | Thanking |
| Negotiating | Collaborative language |
| Sharing management | Outlining responsibilities |
| Using cautious language | Delegating |
| Checking understanding | Describing discrimination |
| Breaking difficult news | Disagreeing & Agreeing |
| Outlining risks | |
| Saying, 'I don't know'. | |
| Demonstrating reassurance | Dealing with criticism & being assertive |
| Signposting the end of a consultation | |