

# HEE Wessex School of Quality Improvement Autumn 2019 update

## Individual Quality Improvement Fellowship

A close event was held for the 2018/19 Individual QI Fellows in September to celebrate their time on the programme. Each Fellow presented their improvement work as well as sharing the learning they have taken from the programme. It was also an opportunity to welcome the new cohort of QI Fellows to the programme. Beverley Watson and Kerry Budd from Portsmouth Hospitals NHS Trust shared some insights into how the skills and learning developed on the programme can impact the local healthcare system. We also welcomed back Dr Fatima El-Bakri, a QI Fellow from 2017/18, to hear about what life has been like after the Fellowship.



The poster presentations are available on our [QI Projects hub webpage](#).

Left: Our outgoing 2018/19 and new 2019/20 QI Fellows

**Want to find out more?:** Please visit the [QI Fellowship webpage](#)

## Wessex Safety, Quality and Improvement Conference

8 October 2019 #CSIPwessex19



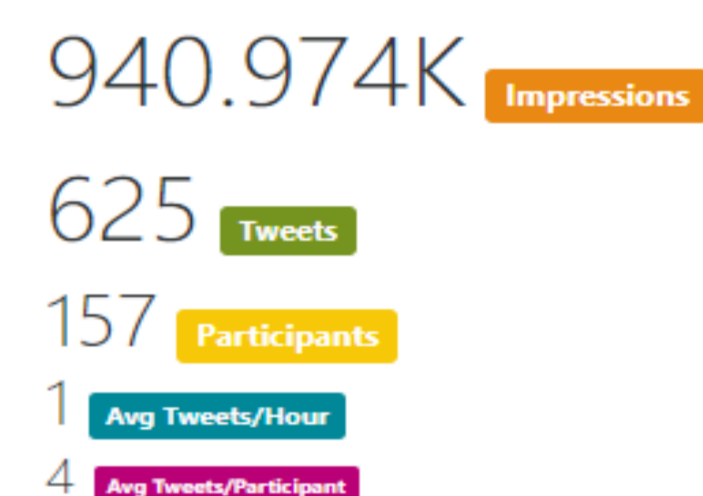
Health Education England (Wessex) and the Wessex Academic Health Science Network Patient Safety Team were delighted to welcome over 220 delegates to the 4th annual Wessex Safety, Quality and Improvement Conference on 8 October 2019 in Southampton. The theme for this year is 'Safety, Quality and the NHS Long Term Plan: What does this mean for you?'

Delegates enjoyed some excellent keynote sessions including Aidan Fowler (National Patient Safety Director NHSE/I) who expanded on details on the national Patient Safety Strategy, Pauline Brown (Regional Chief Nurse, HEE South) who delivered an update on HEE's role with the Patient Safety Strategy/syllabus, and a very impactful session from Alison Phillips on her experience as a deteriorating patient. New for this year were a number of 3-minute/1 slide presentations of local work selected via the conference call for abstracts process.

Delegates also had the opportunity to attend two breakout sessions which covered a number of aspects of local work linked to patient safety, quality and improvement. A poster display and competition was also on offer for delegates alongside some innovators sharing their work.

**For conference slides, posters and more:** Please see our [dedicated conference webpages](#)

Twitter stats for  
#CSIPWessex19



## Quality Improvement Support Fund

Following a bid and panel review process, the School has agreed to fund 12 pieces of work during 2019/20 that will either look at healthcare issue linked to one of a number of areas listed within the NHS Long Term Plan, and which will use improvement methodology and tools as a key component of the work, or support the development or continuing professional development of the workforce in quality improvement (this could be on an individual, team or organisation basis). Details on successful bids can be found on our [QI Support Fund webpage](#).

All recipients of funding from 2018/19 captured their work and learning via a poster which was displayed at the Wessex Safety, Quality & Improvement Conference in October. These posters can be found on the School's [QI Hub webpages](#). A summary of the outputs of the 2018/19 Support Fund recipients will be available later in the year.

**Want to find out more about the QI Support Fund?:** Please visit our [dedicated webpages](#)

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## Human Factors 2-day programme – dates for early 2020

We are continuing to run our 'Assuring Safer Care: Embracing Human Factors for Improvement' programme in 2020 (more dates to be confirmed for later 2020). The programme covers the reasons why information exchange, shared mental models, collaborative decision making and new models of distributive leadership are key to facilitating appropriate prioritisation and delegation of patient care. This 2-day programme is free of charge.

**Dates:** 12 February & 6 March and 21 February & 3 April 2020

**Want to find out more (including how to book your place)?** Please visit our [dedicated webpage](#)

## Appreciative Inquiry 2-day 'Taste of AI' course and 3-day course for Advanced AI Practitioners

The vast majority of the time healthcare is safe and delivers high quality care to patients. We sometimes lose sight of this in the Patient Safety world where we focus on what went wrong. The 2-day course aims to look at Safety II, when things go well, so that we may capture this learning. The themes and practice are widely applicable to the workplace and healthcare. We have recently run two cohorts of the 2-day programme in conjunction with Appreciating People, which is aimed at Wessex healthcare professionals working in safety and/or improvement. A 3-day advanced practitioner course will support participants to apply their knowledge and practice in their work. Attendance at the foundation level course or equivalent learning would be expected.

**To register interest in future courses:** Please email [qualityimprovement.wx@hee.nhs.uk](mailto:qualityimprovement.wx@hee.nhs.uk)

## HEE Patient Safety Repository

In response to the recommendations made in the 2016 report 'Improving Safety Through Education & Training', Health Education England have developed a new patient safety resource. This is based on the four strategic elements that make up HEE's 'In Safe Hands' initiative and includes human factors, simulation, learning and development and speaking up. Content will be updated and added to as work in patient safety is progressed.

**Want to access the repository?** Please follow [this link](#)

## NHS Patient Safety Strategy and Syllabus

A national Patient Safety Strategy was launched in July 2019 and sets out what the NHS will do to achieve its vision to continuously improve patient safety. Included within this is the development of the first ever system wide Patient Safety Syllabus, making education available to all staff. This will include an e-learning programme for all staff in the Foundations of Patient Safety. HEE is leading this development, with an aim for the programme to be available by April 2021. HEE will work with education providers to integrate this work within existing and new educational programme for NHS staff.

**Want to find out more about the NHS Patient Safety Strategy?** Please follow [this link](#)

## Other items that may be of interest

**Call for abstracts (closes 11 November) for Wessex Public Health Conference 2020** - Abstracts are now open for the annual Wessex Public Health conference. The conference in March 2020 will focus on collaborative action to improve population health and reduce health inequalities. To find out more and to request an abstract template please contact [alison.barnes@hee.nhs.uk](mailto:alison.barnes@hee.nhs.uk)

**NHS England's Improvement Fundamentals learning programme** - This is a programme of free, online, self-directed mini-courses in quality improvement for those involved in health or social care services. To find out more, please follow [this link](#).

**Improving safety critical spoken communication** – NHSI commissioned research examined the issues surrounding both good and poor spoken communication of safety critical information, identifying six key areas that present challenges to spoken communication in its [Much More than Words report](#). Three workstreams are now looking at these recommendations, including a work package developing an educational resource of competencies, being chaired by HEE Wessex.

**Health Foundation Q Community – recruitment open** - Q is an initiative connecting people who have improvement expertise across the UK. There are almost 3000 members and the community continues to grow. To find out about the benefits of Q and how you can join, please follow [this link](#).

## The School's webpages and keeping in touch

The School has [dedicated webpages](#); pages include a QI projects hub, details on programmes and initiatives supported by the School and useful resources. To go onto our mailing list please contact us via [qualityimprovement.WX@hee.nhs.uk](mailto:qualityimprovement.WX@hee.nhs.uk)