

# HEE Wessex School of Quality Improvement Autumn 2018 update

## Individual Quality Improvement Fellowship

A close event was held for the 2017/18 cohort of Fellows in September to celebrate their time on the programme. Each Fellow presented work on their improvement project as well as highlighting the learning they have taken from the programme. The day was also an opportunity to welcome the new cohort of QI Fellows to the programme and give them the opportunity to get some hints and tips for the programme from the outgoing group! The poster presentations are available on our [QI Projects hub webpage](#).

## Recruitment to the 2019/20 Fellowship programme

We will be opening recruitment to our next Fellowship programme in Spring 2019, for a start date of September 2019. Details will be shared with all those on the School's contact list and will be on the [Fellowship's webpage](#).



Our outgoing 2017/18 and new 2018/19 QI Fellows

## Human Factors 2-day programme

Places are still available for our next "Assuring Safer Care: Embracing Human Factors for Improvement" programme. The programme covers the reasons why information exchange, shared mental models, collaborative decision making and new models of distributive leadership are key to facilitating appropriate prioritisation and delegation of patient care.

**Date:** 6 and 27 February 2019

**Time:** All day

**Cost:** £25, fully catered

**Location:** HEE Wessex offices, Otterbourne

**For more info:** Please see our [dedicated webpage](#) to book your place

Further 2019 dates coming soon

### A HUGE thank you!

We say a very fond farewell to Dr Fleur Kitsell who will move into a new role within the HEE national team from January. Fleur has been Head of the Wessex School of Quality Improvement since it started in 2014 and was invaluable in developing the programmes and multiprofessional ethos that underpins the School's work.

## Wessex Safety, Quality & Improvement Conference – October 2018

Health Education England (Wessex) and the Wessex Patient Safety Collaborative welcomed over 200 delegates to their third annual conference in October.

Delegates enjoyed some excellent keynote sessions including Roy Lilley who made reference to the importance of positive deviance and the importance of sharing all the good work taking place within the NHS, Dr Chris Turner (Emergency Medicine Consultant from West Midlands) speaking on civility reminding delegates that how we behave towards each other is the single greatest factor in how well competent teams perform, Lt Col Tania Cubison (Burns and Reconstructive Surgeon, East Grinstead) talking about the 'operational theatre' and the importance of training teams to behave like teams, and Cara Charles-Barks (Chief Executive) sharing her insights from leading Salisbury NHS FT through a turbulent year this year.

Delegates also had the opportunity to attend a workshop to hear about the work of the HEE Wessex School of Quality Improvement and the opportunities and impact it has or a workshop on the work being led by Wessex Q's. A poster display and competition was also on offer for delegates.

For posters, presentations and further details please see our [conference webpages](#).

Twitter stats for  
#CSIPWessex18

2.224M Impressions  
1,040 Tweets  
187 Participants  
22 Avg Tweets/Hour  
6 Avg Tweets/Participant

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## Quality Improvement Support Fund 2018/19

New for this year has been our Quality Improvement Support Fund. Bids were welcomed from across Wessex to support either:

1. A healthcare issue linked to one of the following areas, and which will use improvement methodology and tools as a key component of the work: Care of people who are frail; Cancer Care; Maternity, children and young people; Mental Health; Primary Care; Public Health; or Urgent and Emergency Care.
2. The development or continuing professional development of the workforce in quality improvement (this could be on an individual, team or organisational basis)

Funding is to be utilised between September 2018 – September 2019 (although the piece of work or development may not span this entire period). Following a formal process and panel review, we are delighted that funding has been awarded to 14 bids. We look forward to hearing about their progress throughout the year and when they present their work at a celebration event in autumn 2019.

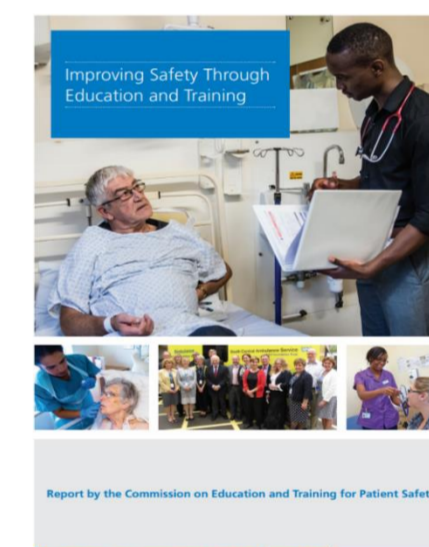
For more details on the individual bids and work please see our [QI Support Fund webpages](#).

## Health Education England Commission on Education & Training for Patient Safety

The Commission was set up by HEE to focus on how education and training interventions can actively improve patient safety. The Commission gathered evidence through focus groups, interviews, regional visits and online surveys; from patients and their families, carers, students and trainees, frontline staff and executives, as well as sought the views of international experts and national organisations. The final report can be accessed [here](#).



The report made 12 recommendations to HEE and the wider system. HEE is progressing this work across its regions via a national network group to ensure that its responsibilities to patient safety are met. The School sits on this group.

More details on this work, including all recommendations can be found on the [HEE website](#).



## The Wessex 'offer'

Don't forget there are lots of opportunities to connect and get involved in improvement work and lots of support out there too!

		<b>Wessex CSIP</b> (Community of Safety & Improvement Practice)	
<b>What is it?</b>	Supports individuals, teams and organisations to have the skills to implement improvement projects in the workplace	A growing Wessex safety and improvement network (virtual) with over 700 members	National and regional connected community
<b>Lead organisation</b>	Health Education England (Wessex)	Wessex Patient Safety Collaborative	Health Foundation (with NHSI)
<b>How to join</b>	Contact the School via email (below) to go onto their contacts list	Sign up via link: <a href="https://www.surveymonkey.co.uk/r/WessexCSIP">https://www.surveymonkey.co.uk/r/WessexCSIP</a>	Formal application process – see website (link below)
<b>Benefits include</b>	Education and training opportunities including QI Fellowships, Human Factors 2 day programme, QI Support Fund, evening seminars and other events	Monthly briefing, LIFE Platform with improvement tools & templates, regional networking and events	Q visits, events, Randomised Coffee Trials, the Q Exchange, the member directory, webinars and Special Interest Groups
<b>Contact for more info</b>	<a href="mailto:Qualityimprovement.WX@hee.nhs.uk">Qualityimprovement.WX@hee.nhs.uk</a>	<a href="mailto:Psc.admin@wessexahsn.net">Psc.admin@wessexahsn.net</a>	<a href="mailto:g@health.org.uk">g@health.org.uk</a>
<b>Website</b>	<a href="http://www.wessexdeanery.nhs.uk/quality_improvement/quality_improvement.aspx">http://www.wessexdeanery.nhs.uk/quality_improvement/quality_improvement.aspx</a>	<a href="http://wessexahsn.org.uk/programmes/21/patient-safety-collaborative">http://wessexahsn.org.uk/programmes/21/patient-safety-collaborative</a>	<a href="https://q.health.org.uk/">https://q.health.org.uk/</a>

## The School's webpages and keeping in touch

The School has dedicated webpages which can be found [here](#). Pages include a QI projects hub, details on all the programmes supported by the School, some useful resources, and details on events we are supporting or hosting.

If you want to be added to our contacts list to hear about the work of the School or have any queries please contact us via [qualityimprovement.WX@hee.nhs.uk](mailto:qualityimprovement.WX@hee.nhs.uk)