

A Day in the Life of a GP Pharmacy Professional

GP Clinical Pharmacist ¹	
09:00 – 12:00	Routine appointments/clinic (face-to-face)
12:00 – 12:30	Urgent appointments
12:30 – 12:45	Telephone appointments
12:45 – 13:30	Prescription queries
13:30 – 14:00	Clinical meeting
14:00 – 14:30	Blood results/tasks/referrals/follow ups
14:30 – 15:30	Discharge medicines recs/Medicines Use Reviews
14:30 – 17:30	Practice projects/audits/QOF

GP Pharmacy Technician ²	
08:00 – 09:00	Online Prescription Request queries & District Nurse acute prescription requests
09:00 – 12:00	Clinical Workflow (non-clinical lead) <ul style="list-style-type: none"> • Making changes to repeat templates as per clinical workflow • Organising requested follow-up bloods/reviews • Triage appropriate workflow to GP • Training staff on clinical workflow • Organising day to day workflow plan
12:00 – 13:00	Clinical meeting/Quality improvement <ul style="list-style-type: none"> • Quality improvement - Specifically looking at improving the practice's protocols with regards to prescribing processes and repeat management. • Significant events investigations
13:00 – 14:00	Tasks <ul style="list-style-type: none"> • Troubleshooting prescription issues • Triage patient queries incoming via reception team • Medicines reconciliation
14:00 – 15:00	Care Home Queries
15:00 – 16:30	Practice projects/audits

¹GP Clinical Pharmacist courtesy of CPPE

²GP Pharmacy Technician, Darren Jones (Westbourne Medical Centre)

Contact Us:

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